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TOPIC: Florida Approves Rate Increases by MetLife and Unum for Long-Term Care Policies.

Signifying further changes in the long-term care insurance market, Florida’s Insurance Commissioner has approved agreements with MetLife and Unum to increase rates for their long-term care insurance over the next 10 years. The companies’ Florida subdivisions will phase-in the approved rate increases incrementally over an initial three-year period, and then guarantee the rates for the next seven years for affected policyholders.

Last year, Pennsylvania’s Insurance Department also approved rate increases for long-term care policies in the state.

[Read the Florida Press Release](#)

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Press Release

Insurance Commissioner Announces Agreements for 10-Year Long-Term Care Insurance Rate Guarantees by MetLife & Unum

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Tallahassee, Fla. – Florida Insurance Commissioner David Altmaier has made rate filing decisions on long-term care insurance products for Metropolitan Life Insurance Company (“MetLife”) and two subsidiaries of the Unum Group, Unum Life Insurance Company of America and Provident Life and Accident Insurance Company (“Unum”). These decisions reflect agreements by MetLife and Unum to give their policyholders guaranteed certainty about the cost of their long-term care insurance for the next 10 years. Rates approved by the Office will be phased-in by the insurance companies incrementally over an initial three-year period, with average monthly premium increases ranging from \$4 to \$44 for MetLife and \$5 to \$55 for Unum. During the next seven year period, rates will be guaranteed, with no additional rate changes for affected policyholders. In addition to the rate guarantee, policyholders will also be given a range of benefit options to choose from in mitigating the rate increase. These include allowing the policyholder to accept a reduction or removal of the inflation factor, reduction in the daily benefit provided for in the policy or an increased elimination period. It also includes a non-forfeiture provision that allows policyholders who do not wish to make future premium payments to accept a paid-up policy with maximum benefits equal to the premiums they have already paid for in the policy.

At hearings held in August to receive public input about the proposed long term care rate increases, policyholders testified about the need to plan for insurance premium increases and to have certainty about future projected costs. This testimony and the hundreds of comments received from policyholders and others proved invaluable in structuring the rate guarantee and benefit options.

“The Office will continue to encourage other long term care insurers to approach rate needs in a similar fashion for the benefit of their policyholders, many of whom are on fixed incomes. This plan effectively balances the company’s need for rate increases against the impact that those increases have on policyholders who have invested in these products over a period of many years,” said Commissioner Altmaier.

The increases for MetLife and Unum will go into effect over the next year, although the exact date may vary based on anniversary date and form number. The companies will send notices to the policyholders before the increases take effect, along with information outlining other benefit options they may choose to mitigate the increase. A summary of the Office’s approved rate changes are included as an exhibit in each company’s Consent Order, which can be found in the “Additional Information” section.

For MetLife policyholders, the individual monthly premium impacts associated with the rate changes are listed below:

MetLife (range of \$4 to \$44)

Long-term Care Insurance Policy Form Series Products File Log #:16-09734	Average Monthly Premium Increase Year 1	Average Monthly Premium Increase Year 2	Average Monthly Premium Increase Year 3	Average Monthly Premium Increase Years 4-10	Total Monthly Premium Increase Over 10 Years
Series LTC97 1LTC-97-FL	\$25	\$29	\$35	\$0	\$89
Series VIP1 LTC-IDEAL-FL, LTC-PREMIER-FL, LTC-VALUE-FL	\$31	\$37	\$44	\$0	\$112
Series VIP2 (Era 1) LTC-IDEAL-FL	\$30	\$35	\$40	\$0	\$105
Series VIP2 (Era 2) LTC-VAL-FL, LTC2-PREM-FL	\$19	\$21	\$23	\$0	\$63
Series Group GPNP99-LTC	\$4	\$5	\$5	\$0	\$14
Series TIAA LTC-FL.02 Ed. 11-91, LTC-E-FL.02 Ed. 11-91, LTC-FL.02 Ed. 2-98, LTC-E- FL.02 Ed. 2-98, LTC.03 (FL)	\$25	\$28	\$32	\$0	\$85

For Unum policyholders, the individual monthly premium impacts associated with the rate changes are listed below:

Unum (range of \$5 to \$55)

Long-term Care Insurance Policy Form Series Products File Log #: 16-08161 and 16-15455	Average Monthly Premium Increase Year 1	Average Monthly Premium Increase Year 2	Average Monthly Premium Increase Year 3	Average Monthly Premium Increase Years 4-10	Total Monthly Premium Increase Over 10 Years
B.LTC, TQB.LTC	\$5	\$6	\$7	\$0	\$18
NH5092,NH5192,NH5292,NH5392, NH5492, NH5592	\$35	\$43	\$55	\$0	\$133
LTC94, LTC94Q	\$31	\$39	\$50	\$0	\$120
RLTCP03, LTCP03, LTCT03 (These three forms were issued by Provident Life & Accident Insurance Company)	\$24	\$30	\$37	\$0	\$91

*A premium increase was not requested for policy form numbers LTC5091, LTC5191, LTC5291, LTC5391,

LTC5491, LTC5591 (Individual Long-Term Care Indemnity Policy) and GLTC04, RGLTC04 (Group Long-Term Care Indemnity Policy, Group Long-Term Care Reimbursement Policy) within these filings and therefore the schedule above does not apply to these policies.

Additional Information:

MetLife

- [Consent Order](#) - includes an exhibit detailing the approved rate changes
- [List of policyholders by county](#)
- For policyholders who bought individual MetLife long-term care policies through agents, please call 1-888-565-3761. All others should call 1-800-438-6388.

Unum

- [Consent Order](#) (Unum Life Insurance Company of America) – includes an exhibit detailing the approved rate changes
- [Consent Order](#) (Provident Life and Accident Insurance Company) – includes an exhibit detailing the approved rate changes
- [List of policyholders by county](#)
- For policyholder questions, contact the Unum/Provident customer service number at 1-800-331-1538.

For general information about long-term insurance or the public hearings involving MetLife and Unum, visit the Office’s “Long-Term Care Public Hearings” [webpage](#). These rate filings can be accessed via the [I-File Forms & Rates Filing Search](#) system by entering either the file log number (shown in the chart) or the name of the company in the “Quick Search” tab. Scroll down to the bottom of the results page for the most recent filing information.

About the Florida Office of Insurance Regulation

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